

Selwyn Water

Media enquiries and responses

As of 31 May 2026.



May 2026

Date	Media outlet	Enquiry (as received)	Response	Articles	Published
01/05/2026	Selwyn Times	- For the consultation will submission be made public and will there be hearings for people to attend in person? - Who has the deciding factor over how the consultation is considered? - Does SWL believe its current price estimates which show the cost of water doubling in the next decade, are affordable? - It might be in there but, what is happening to Upper Selwyn Huts and will they be bought under the district wide rate? - Is there a list of key capital projects and their cost to be completed in the next year?	Submissions will be made publicly available on our website. While formal hearings are not required under the Local Government (Water Services) Act 2025, we are committed to good practice engagement. This includes reporting back to the community on what we heard and how feedback has informed the final Strategy. The Selwyn Water Limited Board is responsible for approving the final Water Services Strategy. This decision will be informed by input from our shareholder and feedback received through the community engagement process. Forecast pricing is indicative at this stage and will be reviewed alongside the Council's next Long-Term Plan. As part of this, we are developing a 12-month Strategy to ensure alignment with the Council's planning and investment framework. We recognise the projected increases are significant, and affordability is a key consideration as we balance infrastructure investment needs with the impacts on households and businesses. The draft Strategy applies across the district and does not single out Upper Selwyn Huts. No final decisions have been made on	https://newspapers.odt.co.nz/selwyn-times/20260506/page/1 And continued: https://newspapers.odt.co.nz/selwyn-times/20260506/page/8	06/05/2026



			future charging arrangements. We recognise there may be particular impacts for that community and will be engaging directly with licence holders as part of this process. Selwyn Water will continue delivering capital projects already underway, which were established through the Council's Long-Term Plan. We will shortly publish a consolidated programme of projects, including costs and timelines, to provide greater transparency to the community. We are working hard to deliver value to the community, we are also committed to keeping the community informed as this work progresses.		
08/05/2026	Selwyn Times	• When did SWL start occupying space in the Health Hub? • Has secured a new office location with the council currently looking for expressions of interest on that space? • And where's is the new location if one has been secured? • What is the current lease per sq m SWL pays the council?	We have been based at the Health Hub since mid-2025. During the establishment phase, we were very conscious of costs and, rather than securing permanent premises prematurely, worked with the Council to identify suitable temporary accommodation. Space at the Health Hub was identified as an interim solution, which we have occupied since that time. We are now exploring options for a longer-term office location. Ideally, we would like to be situated closer to our customers to ensure services remain accessible, however no permanent site has yet been confirmed. At the same time, we are continuing to work through our operating model and taking a	https://newspapers.odt.co.nz/selwyn-times/20260513/page/7	13/05/2026



			measured approach to ensure our future arrangements are fit for purpose. This process will help inform the appropriate size and configuration of our longer-term operations.		
22/05/2026	Selwyn Times	• With the billing cycle with the connection charges be broken up across the four quarters? • And will SWL's billing cycle be the same as it is for council rates? • Is SWL still planning to upgrade water meters to digital meters and if so, when?	You can find info here which answers your questions on billing. Understanding your water bill Selwyn Water 2026 We have received 48 submissions so far on the draft Water Services Strategy, with feedback covering a wide range of topics, as expected. We have heard from the community that people want greater visibility of their water use and clearer customer benefits, including earlier identification of leaks. As part of improving our digital capability and customer services, we are currently trialling new water monitoring technology in selected areas. Over the coming months we will continue testing functionality, reliability, and customer value before considering any future options.	https://newspapers.odt.co.nz/selwyn-times/20260527/page/4	27/05/2026
26/05/2026	Selwyn Times	• How many population equivalents is the Pines currently designed to take? • How many population equivalents is the Pines currently receiving?	The Pines facility is operating within its designed limits and capacity. It is currently serving a population equivalent of around 65,000. As the district continues to grow, Selwyn Water is carefully managing new		No article published as of 30/05/2026



		- Does SWL see a situation where new growth in the district has to be slowed or stopped because the Wastewater System reaches capacity? Noting the number of building consents are at record levels for the district. - What specific upgrades are planned to the wastewater network in the next year to increase capacity? - IS SWL looking to acquire more land in the district for the discharge treated wastewater onto? And if so where and what is the timeline for its acquisition?	connections to ensure the network remains reliable, which in some cases requires more detailed assessments. Upgrades to the network are already underway, with further improvements planned to ensure infrastructure capacity keeps pace with growth, while continuing to ensure development contributes to the investment needed to support that growth.		
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